


## M SERVICE



## The complete Service Program – A Component of our Quality

With our SERVICE we are always there for you, from the first commissioning or maintenance of your valve through to the competent training of your staff. At the same time we stand by your side using our know-how to continually improve the processes of your plant.

Trust impeccable service quality – worldwide!

Our staff in the Service Team are highly motivated and perfectly qualified through regular training courses and seminars in which their knowledge is continually expanded and deepened.

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## TELEPHONE SUPPORT

### QUALIFIED AND QUICK

Our competent and friendly staff will provide you with comprehensive telephone support and a speedy solution to any problems you may encounter. Our know-how is just one call away.

**SERVICE-TELEFONE +49 (0)451-8 79 75 222**

- » Prompt solution to your problem
- » Practically experienced staff
- » Telephone support for successful troubleshooting



## SPARE PARTS SERVICE

### SWIFT, LONG-TERM SAFETY

As well as customised spare part packages, our extensive spare parts depot guarantees high availability of spare parts. Our express delivery service will despatch available spare parts on the same day with express delivery, provided the order is placed by 3:00 p.m. This ensures that the valves are back in operation as quickly as possible to guarantee maximum

productivity of your plant.

- » Long-term availability of parts (for at least 25 years after production of the valve)
- » Extensive range
- » High availability of relevant spare parts
- » Express delivery



## TRAINING COURSES

### KNOW-HOW IN A NUTSHELL

Our comprehensive training courses will continuously increase the existing potential of your staff and machines. Experts from the field will transmit the necessary knowledge on the selection and application of our valves. This way you and your staff are always kept up to date.

- » Service training courses
- » Individual training courses



## ON-THE-SPOT SERVICE

### START-UP REPAIR

### ALWAYS AND EVERYWHERE

Experienced Mankenberg experts are there for you on-the-spot, should you need them. They undertake the start-up / valve adjustment as well as possible repairs efficiently and reliably. Benefit from our know-how and get an optimal cost / benefit ratio.

- » Longer service life due to optimally set valves



## UPKEEP / MAINTENANCE

### CLEVERLY AVOID FAILURES

Continuous maintenance of the valves by specialists prevents long downtimes and costly failures. In cases of need, our Repair Service will immediately be on the spot to ensure that your processes are up and running again as quickly as possible.

- » Service contracts (minimise downtimes)
- » Modifications and conversions
- » Express repairs



## COMPLAINTS SYSTEM

### IF IT COMES TO IT

Should you ever need to file a complaint, we will of course not leave you alone. Thanks to our process-optimised and quality-tested

complaints system, we can find a quick and custom-fit solution.

You can find more information on our service program by clicking on: [www.mankenberg.de](http://www.mankenberg.de) or send a query by email: [service@mankenberg.de](mailto:service@mankenberg.de)